






ABOUT US


Constituent Services Worldwide (CSW) is a multi-faceted Public Benefit Corporation designed to be a catalyst for government initiatives and resource for private sector clients. CSW humbly began in 2011 following the two-term administration of Commissioner Dr. Robert Jordan. After serving as an unpaid elected official in Ward 7 of the District of Columbia, CSW emerged and began developing award-winning programs recognized for implementing full lifecycle and vertically integrated solutions. Over the past decade, CSW has blossomed into an organization with past performance supporting government and small business initiatives requiring financial services, education (youth, adult, business professional, and distance), cyber security, management consulting, social services, green infrastructure and workforce development. The diversity of our projects is achievable from three (3) core capabilities. First, CSW understands the overarching goals of our government partners from elected official and federal contracting experience. Second, CSW is a licensed post-secondary education institution with a 30,000 sq. ft. campus and distance learning capabilities. Third, our C-Suite staff is comprised of former executives and directors of Fortune 100 and 500 corporations, Big 4 consulting firms, doctorates from academia, and graduates of our training programs.

CAPABILITIES

-  **Government Solutions**
  - 2012 Mayor Sustainability Award
  - 2014 DYRS Outstanding Business Partner of the Year Award
-  **Education Solutions**
  - Licensed Post-secondary Adult Education Institution
  - 26+ Nationally Recognized Trainings
-  **Business Solutions**
  - Big 4 Consulting Firm Experience
  - C-Suite Executive staff from Fortune 100 and 500 firms

 **Organizational Development:** Combining Business and Education Solutions enables CSW to provide corporate strategy, train-the-trainer sessions, executive coaching, and customized trainings grounded in prevailing research for both public and private sector clients.

 **Career Pathways:** Combining our Education Solutions with Government Solutions enables CSW to engineer pathways leading to credential attainment and employment.

 **Job Creation:** Combining both our Government and Business Solution Capabilities enables CSW to win contracts, promote entrepreneurship and launch businesses staffed directly from the target populations trained by CSW.

PAST PERFORMANCES



DESIGNATIONS



Company Name: Constituent Services Worldwide Public Benefit Corporation  
 Headquarters: 605 Rhode Island Ave NE Washington DC 20002  
 Telephone: 888-550-6259  
 Year started: 2011  
 Full-Time Employees: 13  
 DUNS: 079441264  
 CBE: LSDZ70223112021  
 Website: www.cswpbc.com

- NAICS | 611430
- Professional and Management Development Training
- NIGP | 208-68-00
- Project Management
- NIGP | 918-00-00
- Consulting Services

## CONSTITUENT SERVICES



### MANAGEMENT CONSULTING

- Business Process Engineering
- Acquisition Engineering
- Program Management
- GRC and IV&V

### IT CONSULTING

- Enterprise Architecture
- Cyber Security
- IT Administration
- COTS Implementation

### PUBLIC RELATIONS

- Outreach Communications
- Case Management
- Professional Development
- Workforce Development

## CONSERVATION AND SUSTAINABILITY



### CONSTRUCTION

- Construction Management
- Permitting
- Low-Impact Development
- Green Installations
- Design & Build
- Safety Management
- Structure Sequencing

### MAINTENANCE

- Stormwater Management
- Mulching and Watering
- Sediment Removal
- Aquaponics Maintenance
- Inlet and Plant Maintenance
- Pesticides Application
- Invasive Removal

### INSPECTION

- Tool Handling and Safety
- Data Integrity
- Soil and Water Testing
- Wet and Dry Inspection
- Inspection Elements
- Compliance Reporting
- Compliance Documentation

## CAPITAL & SECURITIES



### FINANCIAL ENGINEERING

- Seed Funding
- Microlending
- Microfinancing
- Renewable Energy Credits

### FINANCIAL SERVICES

- Financial Analysis
- Strategic Planning
- Business Development
- Property Management

### OPERATIONS SUPPORT

- Payment Processing
- Credit and Background Checks
- Staff Augmentation
- Human Capital Management

## CERTIFICATION SCHOOL



### BUSINESS CERTIFICATIONS

- QuickBooks Online
- Microsoft Office Specialist
- Dartmouth Lean Six Sigma
- Governance, Risk, and Compliance
- D.C. Real Estate License
- D.C. Property Management License

### COSMETOLOGY CERTIFICATIONS

- D.C. Hair Braiding License
- D.C. Barbering License

### HEALTH CARE CERTIFICATIONS

- Home Health Aide
- Medical Assistant
- Medical Billing and Coding

### EARLY EDUCATION CERTIFICATIONS

- Child Development Associate

### HOSPITALITY CERTIFICATIONS

- Certified Guest Service Professional
- ServeSafe Food Manager

### INFRASTRUCTURE CERTIFICATIONS

- National Green Infrastructure Certified Professional
- Red Cross CPR/AED/First Aid/Blood Born Pathogen
- OSHA-10

### IT CERTIFICATIONS

- CompTIA IT Fundamentals
- CompTIA A+
- CompTIA Network+
- CompTIA Security+
- EC-Council Ethical Hacker
- EC-Council Certified Network Defender
- Cisco Certified Network Associate
- Cisco Certified Network Professional

### ONSITE TESTING FOR CERTIFICATIONS

- ACT WorkKeys Exam Testing
- CASAS Exam Testing
- Pearson Vue Authorized Testing Center
- Certiport Authorized Testing Center
- Quest Labs Authorized Reseller